**Out of hours urgent care service update**

1. **Background**

* Urgent Care services are currently provided by Vocare from four sites in ELR (MH, Melton, Oakham and Oadby)
* The Vocare contract has been extended until March 2017
* The specification for the new service is likely to state that the service is provided;
  + From 5 sites, including a service in the west of ELR where there is currently a gap
  + ‘Out of hours’ – in the evenings and at weekends
* The timetable for the procurement process may be extended beyond April 2018 if there is a requirement for the commissioner to consult on their proposals
* We believe that both DHU and Vocare, the incumbent, will bid for this work.
* Both DHU and Vocare have approached the Federation about partnering on the bid;
  + DHU propose partnering with the Federation on a similar basis to that used in West Leics. GC/JW have met with DHU who are keen to confirm a preferred partner arrangement – where DHU would bid as the prime contractor.
  + Vocare propose working with the Federation to develop a partnership model which could potentially be piloted as part of their existing contract. RB/JW have met with Vocare who have confirmed their intention to bid, ideally in partnership with the Federation.

1. **Next steps**

The Federation Board now needs to determine its approach to this procurement process.

Options include;

1. Seek to work with both providers
2. Focus on DHU
3. Focus on Vocare
4. Other???

An initial draft pros / cons analysis has been compiled to assist with this decision process.

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|  | **Pros** | **Cons** |
| **DHU** | * West Leics & home visiting provider = potential for synergy / economies across ELR * Established Federation partnership model * Navigation hub incumbent * Strategic focus on E Mids region * Positive team | * ??? |
| **Vocare** | * Incumbent provider * Possibility to pilot joint working with Federation ahead of the tender * Large national organization * Strong BD Director & team * Positive team | * ??? |