**Communications Update for**

**ELR GP Federation Board Meeting**

**10th January 2019**

We have delivered significant progress on key communications workstreams over the past month.

**Rutland Health and Care Portal**

The full [Rutland Health and Care Portal](https://rutlandhealth.co.uk/) is now operational and (although we’re biased) we think its fantastic and quite unique.

It literally brings together in one place live real-time information, news and social media from the national NHS, a number of GP Practices across Rutland, the ELR GP Federation, local government and the voluntary sector **all in one place.**

It is fully scalable and delivers.

1. **Access to Rutland Health, Care, Local Government and Voluntary Sector Services in one place** -  <https://rutlandhealth.co.uk/the-self-help-portal/find-local-services/> bringing together on this page live updated details from the NHS and from the Rutland County Council Information Service.

Enter your postcode in the box on the left to see details of local NHS services, including:

 • GP Practices;

 • Hospitals;

 • Pharmacies;

 • Dentists;

 • Care Providers;

 • Care Organisations;

 • Opticians; and

 • Clinics.

And search the box on the right to see details of services contained in the Rutland Information Service – which includes local council services, charities and the voluntary sector.

1. **Live information and news from Rutland GP Practices and GP Federation to the Hub** -  <https://rutlandhealth.co.uk/practices/>

The Rutland Health and Care Portal brings together key access to live information and news from initially 2 local GP Practices - Empingham Medical Centre and Uppingham Surgery -  (with 2 more ready to come on stream in the next couple of weeks),

Each of these individual practices have their own individual practice sites, but sometimes it may be useful for information held on one or more of these sites to be shared more widely across the whole of Rutland.

Busy GP practices don’t have the time to duplicate by having to write and publish this information in two places, so we have designed a unique infrastructure which means that each GP Practice only has to create the information on their own individual practice website and it will automatically appear here if they wish (and they have complete control over what is shared).

On this page, you can see (live and updated from each GP Practice):

 • opening times

 • contact details

 • links to the individual practice websites

 • news and announcements from each practice which they would like to share more widely.

1. **Live information from NHS England to the Hub**

 <https://rutlandhealth.co.uk/the-self-help-portal/health-a-z/>  - Embedded widget of NHS England handy A-Z of health conditions, showing:

 • description of the condition;

 • symptoms;

 • what you can do to help yourself;

 • where you can go for advice;

 • where you can find treatment; and

 • links to further reading and articles.

<https://rutlandhealth.co.uk/the-self-help-portal/live-well/> - Embedded widget of  NHS England Advice, tips and tools to help you make the best choices about your health and wellbeing, including advice on:

 • alcohol;

 • diet;

 • exercise;

 • lifestyle;

 • weight;

 • smoking;

 • sexual health; and

 • sleep and tiredeness.

<https://rutlandhealth.co.uk/news-and-views/behind-the-headlines/> - Embedded widget of NHS England in-depth analysis and insights into the facts, figures and research behind the news.

1. **Real-time access and interaction with local health-related social media conversations**

Check out <https://rutlandhealth.co.uk/news-and-views/windows-on-the-world>/

Windows on the World bring together real time content produced by selected Twitter accounts, Facebook Pages and Instagram. It enables you to see and interact with what is being talked about right now on social media by a world of individuals, organisations and groups.

The Windows group the content according to prominence and traffic in interactive word clouds.  You can click on any word to ‘drill down’ to the underlying content.  If you prefer to view the Window full screen in a separate window, click on the button marked “Enlarge” in the bottom left hand corner.

There are 3 initial Windows on the World:

* [Health Talk Window on the World](https://rutlandhealth.co.uk/news-and-views/windows-on-the-world/health-talk-window-on-the-world/) brings together real time content produced by the Twitter accounts from NHS England, HSJ News, the Kings Find, NHS Confederation, Nuffield Trust and NHS Providers.
* [LLR Window on the World](https://rutlandhealth.co.uk/news-and-views/windows-on-the-world/window-on-the-world/) brings together real time content produced by the Twitter accounts from the three LLR Clinical Commissioning Groups, University Hospitals Leicester, Leicester Partnership Trust, LLR Alliance, ELR GP Federation, the 2 LLR Healthwatch organisations, Voluntary Action Leicestershire and the Better Care Together Programme
* [Rutland Window on the World](https://rutlandhealth.co.uk/news-and-views/windows-on-the-world/rutland-window-on-the-world/)  brings together real time content produced by the Twitter accounts from Rutland Community Ventures, East Leicestershire and Rutland CCG, Rutland Disabled Youth Forum, Out of Hours Club Rutland, Healthwatch Rutland, Young Healthwatch Rutland and Dr Ursula Montgomery – GP Chair ELR CCG

**GDPR DPO Service**

We have updated all ELR practices and the Members Only FAQs on the website with key GDPR information.

**Processor Contracts**

The Information Commissioner has added significantly details to what should be included in processor contracts.  It has also said that If you haven’t already done so, practices must ensure any contracts which were in place as of 25 May 2018 meet the GDPR’s requirements. We have advised practices they should therefore check their existing contracts to make sure they contain all the required elements. If they don’t, the ICO says it’s essential to either amend existing contracts or get new contracts drafted and signed, and to review all template contracts in use.  We have also advised pratices it would also be prudent for them to make sure their processors understand the reasons for the changes and the obligations that the GDPR puts on them. They may be directly subject to an administrative fine or other sanction if they does not comply with its obligations.

**GDPR and Brexit**

The ICO has stated that if you only operate within the UK, you may not need to do much to prepare for data protection after we leave the EU. The UK is committed to the high standards of data protection set out in the General Data Protection Regulation (GDPR), and the government plans to incorporate the GDPR into UK law when we leave. Therefore, the ICO says your best preparation for the future UK regime is to ensure that you are effectively complying with the GDPR now.

We have advised practices they should continue to implement GDPR compliance standards and follow current ICO guidance.

The Data Protection Act 2018 will remain in place. The government intends to bring the GDPR directly into UK law on exit, to sit alongside it. There will be some technical adjustments to the UK version of the GDPR so that it works in a UK-only context – for example, amending provisions referring to EU law and enforcement cooperation.

Most GDPR requirements will remain the same. This means the first and most important step is to ensure you comply with GDPR principles, rights and obligations.

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The ICO has also stated that if you have a data protection officer (DPO), they may continue in this role.

**Reminder of outstanding compliance items**

We have reminded all practices of any specific outstanding items arising from their individual initial self-assessments.

**DHU Announcement**

As promised, we worked with DHU to put out a joint announcement on website and social media on the Urgent Care announcement - see <https://elrgpfed.com/federation-dhu-chosen-deliver-state-art-urgent-care-east-leicestershire-rutland/>

**Federation Board Member for Oadby and Wigston**

We are happy and ready to prepare and issue an announcement about the appointment of the new Federation Board Member.